## Honeywell Home

# **PROA7PLUS Series**

Security Systems





## Getting to Know Your System

### The Home Screen

- Power and Status LED's above the screen.
- Built-In Camera takes Disarm pictures.
- System status on the left and bottom-right.
- Arming options in the right of the screen.
- Weather status displays at top-left of screen.
- Time displays at top-right of the screen.
- Alerts: Displays any system or sensor troubles.
- Display & Audio Settings.
- Menu provides access to many system features.

**Arming Modes and Status Displays** 

- Panic Keys accessible from virtually any screen
- Alexa Voice Activated features.

#### Status LED Indications

LED	Status	Meaning			
AC Power (Left)	Green – Steady	AC Connected / Battery Charged			
	Green – Flashing	Low Battery			
	<mark>Off</mark>	No AC Power			
Status (Right)	Green – Steady	System Ready to Arm			
	Amber – Steady	System Trouble			
	Red – Steady	System Armed			
	Red – Flashing	Alarm or Alarm Memory or in Programming mode			
	Off	Not Ready to Arm			
	Green – Flashing	Device trouble – System can be Armed			
	Amber – Flashing	Device trouble – System cannot be Armed			
NOTE: If the control loses AC power, the status LED begins to blink slowly after 15 minutes on battery backup (red if the system is armed, green if it is disarmed)					

STATUS LED

TIME

BUILT-IN CAMERA

ARMING OPTIONS

ALERTS

SYSTEM STATUS

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Details on arming modes and status displays are explained in the next sections.

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Honeywell Home

POWER LED

WEATHER

SYSTEM STATUS

MENU

ALEXA

PANIC KEYS

DISPLAY & AUDIO SETTINGS ð 76'

Disarmed

Selection	Function	Selection	Function
Disarmed, Not Ready	Indicates the system is Disarmed and sensors are faulted. Sensors can either be closed or bypassed before arming.	Weather	Displayed in top-left and gives access to the 5-day forecast.
Disarmed, Ready	Indicates the system is Disarmed and is Ready to Arm.	Display & Audic	Accesses settings for Voice, Chime, Brightness, Volume and more.
Arm Away	Indicates the system is armed in Away mode. (No one is inside the premises)	AM Time	Time displayed in top-right and updated automatically.
Arm Home	Indicates the system is armed in Home (Stay) mode. (Someone is inside the premises)	Anic Keys	Access to programmed Panic Keys such as Fire, Police, Medical.
Arm Night	Indicates the system is armed in Night mode. (Someone is inside the premises during the night and only certain motion detectors are armed)	Amazon Alexa	Indicates Alexa has been enabled by your Dealer and has been setup on a device.
RESTART TIMER	Displayed during Exit Delay. Select to restart the exit delay as many times as needed.	! Front Delay Door Alerts	Alerts are displayed for any potential trouble condition with the system or with a sensor.
	Displayed during Exit Delay. Select to cancel Arming session.	Menu	The Menu allows access to many unique features of the system. See next page.

## Arming Your Single Partition System

Arm your system when all sensors are closed (Ready to Arm) or when sensors are faulted (Not Ready to Arm) which requires them to be bypassed, if you cannot close the sensors, typically doors or windows. When a sensor is bypassed, the system ignores that sensor until it is unbypassed. Once all faulted sensors are bypassed, the system becomes Ready to Arm. There are a couple of options when it comes to bypassing sensors.

	Arming while "Ready to Arm"
Touchscreen Display	Description
Disarmed	<ol> <li>The display shows that the system is Disarmed and Ready to Arm, which means all sensors are closed. Select </li> <li>Mode.</li> <li>NOTE: The status LED above the screen lights green when the system is ready to be armed. If it is blinking green, there are faulted sensors and the system is "Not Ready to Arm".</li> </ol>

	Choose Your Arming Mode		
Touchscreen Display	Description		
Select Arming Options ×	<ol> <li>Choose your arming mode:</li> <li>ARMAWAY – You are leaving and are away from the premises. All doors, windows, and motion detectors are armed.</li> </ol>		
Entry Delay ARM HOME	ARM HOME – You are staying inside the premises. The doors and windows are pa		
6505 M. Jamming, caffion	ARM NIGHT – If enabled by your Dealer, you are staying inside the premises dur dow det ign		

#### NOTES:

- There is always an exit delay, no matter what mode the system is armed in and cannot be changed.
- When arming AWAY and Silent Exit is enabled, the last 10 second of the exit delay beeps rapidly to indicate the delay is almost over.
- 2. Enter a valid 4-digit User Code in the displayed keypad.

#### NOTES:

- If the "Quick Arm" feature has been enabled by your Dealer, the keypad does
  not display. Instead, the system arms as soon as you select an arming mode
  from the above screen, then display the countdown on the next screen.
- The system's Activity Log lists the arming event as a "Quick Arm" instead of logging it with a user's name. It logs the user's name only when the user's 4-digit code is entered for arming and disarming

## Arming Your Single Partition System (Continued)

#### **Choose Your Arming Mode**

Touchscreen Display	Description
Arming Away - Exit Now 59	<ol> <li>The system reflects the arming mode and the time remaining in the Exit Delay countdown.</li> <li>To "CANCEL" the arming, select the "CANCEL" icon and a keypad is displayed. Type in your 4-digit code to disarm it.</li> <li>"RESTART TIMER" allows you more time to exit if needed during the Exit Delay. This can also be restarted by opening, closing, then re-opening the door during the delay as well (If you get to the car and forget your car keys in the house). Either way, this works only one time for each armed AWAY period and the "RESTART TIMER" option disappears once it has been restarted.</li> </ol>
	<ul> <li>4. Once the countdown is complete, it displays the current armed status with the option to DISARM.</li> <li>NOTES:</li> <li>If the "Auto-Stay" feature is programmed by your Dealer and you arm AWAY without opening and closing the Entry Exit door, the system assumes you did not exit the promises and automatically repeate to the UONE (STAY) made</li> </ul>

- DISARM Armed Away (⊗ ⊕ 🐼) Ģ
- not exit the premises and automatically reverts to the HOME (STAY) mode after the exit delay expires.
- If you accidentally leave the door open after leaving and the exit delay expires, the "Exit Error" feature is activated, a keypad is displayed, and an "Exit Error" signal is sent to the central station. This is a trouble signal, not an alarm. This means there was an error upon exiting the system. The Entry Delay timer starts along with a solid tone warning you to disarm or an alarm occurs. If it is not disarmed, the system sends an alarm signal to the Central Station. This also happens if there is a motion sensor faulted at the end of the Exit Delay.

## Disarming Your Single Partition S ystem



almost over and an alarm occurs if not disarmed.

### Unbypassing Sensors

Touchscreen Display	Description		
K Sensors CLEARALL BYPASS Y	All bypassed sensors can be unbypassed either manually through this screen, or they unbypass automatically when the system is disarmed from any armed state		
<ul> <li>Bypassed Sensors</li> </ul>	or when a disarm command (4-digit code plus 1 OFF) is entered on a Keypad.		
Garage Door Bypassed 📟 😤	1. Select		
^ Normal	2. Select "Sensors" ((●)).		
Front Door 💿 😤 🗌	3. This screen displays all sensors, including the sensors that are bypassed.		
Living Room Motion Detector 💿 😤 🗌	4. To clear any b yopa ssed sensor, select		
	5. Enter a valid 4-digit code in the displayed keypad.		

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	In Case of an Alarm (Continued)
Touchscreen Display	Description
061M, 1104	<ol> <li>Intrusion alarms are accompanied by a solid tone from the Control Panel, Touchscreens, Keypads, and Sirens. It displays the partition name (if partitions are enabled) and the first sensor that activated the alarm along with a Keypad to enter a valid code to disarm and acknowledge the alarm. Once a code is entered, all alarm sounds are silenced. To view any additional sensors that went into alarm, see the system's Activity Log.</li> <li>NOTE: If an "Alarm Reporting Delay" has been enabled by your Dealer, and you enter your 4-digit code before this delay time expires, no intrusion signals are sent to your Central Station! If the delay expires before a code is entered, the intrusion signal is sent. This delay does NOT affect Fire, CO, or Panics! These are sent immediately!</li> </ol>
Alarm Cancel	<ol><li>If "Cancel" reporting is enabled by your Dealer, then it displays this "Alarm Cancel" message. Select "OK" to clear the Alarm Memory and the system returns to normal.</li></ol>
Alarm is being Canceled	
A cancel message will be sent to the Central Station	
The Central Station may not respond to this alarm	
26.000.10_ulam_car.cd	
1 2 3 4 5 6 7 8 9 CLEAR 0 (	
	4. If "Cancel" reporting is disabled by your Dealer, the alarm is sent even if you disarm the system, unless it is within the "Alarm Reporting Delay", as mentioned previously. It prompts you to enter your code again to clear the alarm. This clears Alarm Memory and the system returns to normal.



#### Alerts

Alerts are potential system and sensor trouble conditions that are displayed in the lower right corner of the Control Panel and Touchscreens and are accompanied by beeping. They continue to beep until you acknowledge it. Contact your Dealer if the system displays any of the following Alerts:

- System AC Loss
- RF Jam
- Panel Tamper
- Loss of Communications
- System Low Battery
- Sensor Low Battery
- Sensor Trouble (Transmitter Tamper, Loss of Supervision)

The following explains how to treat a common trouble condition with a door / window sensor if its cover is removed (Tampered). Removing a cover from any sensor cause that sensor to go into a trouble condition and must be acknowledged to stop the beeping.

Touchscreen Display	Description
▲ 76* 11:47 AM	<ol> <li>To acknowledge any Alert, simply touch the red box at the bottom of the screen and any existing beeping stops.</li> </ol>
BYPASS ALL	<b>NOTE:</b> The system can still be armed when there are Alerts present, unless a sensor is in trouble, which needs to be fixed (restored) or bypassed before the system can be armed.
Not Ready Front Delay Door Trouble	
( S ( Tront Delay Door )	
< Alerts	<ol><li>If the condition still exists after acknowledging it, it is listed as an "Active Issue" and remains on the display as a bubble at the bottom-right indicating</li></ol>
Active Issues	how many Alerts are still active.
Front Delay Door The sensor may have been tampered with. Please check and take corrective action.	
If you need further assistance, please contact your security dealer.	
Alerts     CLEAR RESOLVED ISSUES	3. Put the cover back on the sensor and make sure the door / window is closed. This causes the sensor to send a "tamper restore" signal to the system and is then listed as a "Resolved Issue"
Empt Dalay Door	4. Select granes to clear the memory from the system.
The sensor may have been tampered with. Please check and take corrective action	5 Enter a valid 4-digit code in the displayed keypad
If you need further assistance, please contact your security dealer.	
	<b>NOTE:</b> For door and window sensors, before the tamper trouble can be cleared from memory, the cover must be on AND the door / window must be physically
	closed. If the cover is on, but the door / window is still open, the Alert does not clear from memory.

## **PROWLTOUCH Wireless Touchscreen**

Wireless Touchscreens (if installed), are functionally the same as the Control Panel. They duplicate the Control Panel's displays and functions. Anything that can be done at the Control Panel can also be done at the Touchscreen. The Touchscreens communicate to the Control Panel via Wi-Fi. It can be either wall mounted with the wall docking station or desk mounted with either the built-in desk stand or separate optional desk mount. The built-in desk stand option angles the touchscreen at approx. 30°. Touchscreens are NOT supervised by the system. If a Touchscreen loses wireless connection to the Control Panel, it displays a black screen with "Please Standby". This message clears and displays status once it reconnects.

**Find my Touchscreen -** The Find my Touchscreen feature sounds a temporary chime on the Touchscreen that allows the user to locate the device. In the **Settings** menu, select **Find my Touchscreen**. Select the desired Touchscreen(s) individually to generate a tone that can be used to locate it.



Status LED	Meaning	
Red - Steady	System Armed	
Red - Flashing	Alarm / Alarm Memory	
Amber - Steady	System trouble	
Amber - Flashing	Device trouble – System cannot be armed	
Green - Steady	Ready to Arm	
Green - Flashing	Device trouble - System can be armed	
Green & Red Alternately Flashing	System is in Programming Mode	
<mark>Of</mark> f	Not ready to Arm	

**NOTE:** The power button has 2 distinct functions:

- Press and Release to toggle the screen off and on.
- Press and Hold to display the options of Power Off or Restart.



#### Built-In Desk Stand





The Touchscreen can be powered by the supplied micro USB cable and the 5Vdc, 1.5A plug-in transformer. For optimal performance, use the supplied transformer to charge the Lithium Ion Polymer battery. The battery may not charge properly if it's plugged into any other USB port.



## Your System Information

Your local Resideo dealer is the person best qualified to service your alarm system. Arranging a program of regular service is advisable.

#### Security Company / Dealer:

Name: BK Connected Solutions	Phone: <u>540-662-0084(after hours press#2 for on call tech)</u>
Address: 17 E Gerrard Street, Winchester, VA 22601	Central Station-Affiliated(800)434-4000
(mailing)PO Box 3402, Winchester, VA	(Alarm calls will be from a New Jersey Phone Number)
22604	

#### DELAY DURATIONS, ARMING OPTIONS AND EMERGENCY TYPES

Exit Delay time		Entry Delay 1 t	ime E	Entry Delay 2 time	
ARM NIGHT enabled	□ Yes	□ No	Sensors		
AUTO HOME enabled	□ Yes	□ No	EXIT DELAY RESTART ena	abled 🗆 Yes 🗆	] No
QUICK ARM enabled	□ Yes	□ No	QUICK EXIT enabled	🗆 Yes 🗆	] No
CHIME mode enabled	□ Yes	🗆 No	FORCE BYPASS enabled	□ Yes □	] No
Audio Alarm Verification (Two-Way Voice)	n enabled 🛛 🗆	Yes ⊡No	Video Alarm Verification ena	bled 🗆 Yes 🗆	No
FIRE □ Yes □ No	MEDICAL □ Yes □ No	POLICE □ Yes	□ No □ Silent Alarm	n Reporting Delay	

#### System Users

# Keep track of authorized system users in the chart below. This record should be kept secure by the Master User.

User	Code	Authority	Comment / Description
02		Master User	Can add and modify Smart Scenes and all Users.
03		Partition Master	Can add and modify Smart Scenes and Users except for the Master User.
04			
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Sensor List	
Zone	Location /
	Description
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